

Washdown Closets

Repair Part List

Item No.	Code No.	Description	Applicable SKUs
1.	62012003	SLIM & SOFT CLOSE - ROUND SEAT COVER (UF)	SRC 2315 / SRC 2320
2.	62012004	SLIM & SOFT CLOSE - SQUARE SEAT COVER (UF)	SBC 2330 / SRC 2310
3.	62012005	SLIM & SOFT CLOSE - RECTANGULAR SEAT COVER (PP)	SBC 2325
4.	62012006	SLIM & SOFT CLOSE - SQUARE SEAT COVER (PP)	SPC 2335
5.	62012007	SLIM & SOFT CLOSE - OVAL SEAT COVER (PP)	SPC 2340
6.	62012008	WC INSTALLATION KIT (ALLEN KEY + RACK BOLTS)	-

TROUBLE SHOOTING GUIDE

Using this guide and referring to the accompanying instructions should help you solve most common problems

Problem	Possible cause	To correct
Poor flushing action	<ul style="list-style-type: none"> a. Water level in tank is below prescribed level. b. Flush valve closes too quickly or doesn't open c. Flush button need replacing d. Water pressure is too low e. Partial clogged trap-way and / or drainpipe. f. No air vent g. Air tube leakage 	<ul style="list-style-type: none"> a. Set to prescribed level. b. Make sure no debris is stuck into flush valve. c. Replace the flush button. d. Normal water supply pressure must be at least 25 psi. e. Use a plunger to unclog. f. Install air vent as per instructions. g. Reconnect air tube or change.
Water won't stop running	<ul style="list-style-type: none"> a. Water level in tank is higher than overflow pipe b. Turn off the water supply if water continues to flow into the bowl. Check flush valve for any deformity, also check if the rubber gasket is properly sealed or not. c. Turn off the water supply valve if water continues to flow into the bowl until the water level falls to the level of overflow pipe, sand or debris may be clogged in the water control mechanism. d. Air tube needs to be replaced. 	<ul style="list-style-type: none"> a. Adjust the water level at prescribed level. b. Replace rubber gasket or complete assembly as needed. c. Shut off water supply valve. Remove the wall plate of the flush valve/concealed cistern, clean and reassemble or replace plunger. d. Replace air tube.
Water Supply hose pipe leaks	<ul style="list-style-type: none"> a. Improper installation b. water pressure is too high 	<ul style="list-style-type: none"> a. Reinstall according to the instructions. b. Water pressure must not exceed 70 psi.